Fresh Produce & the Omni-Channel Challenge

Lisa Cork Owner/Director







Published Saturday, October 20, 2018

I used Instacart one time

I used Instacart one time. Never again. They overcharged me \$33.05 on my first (and last and only) delivery. I received 2 receipts, one fro



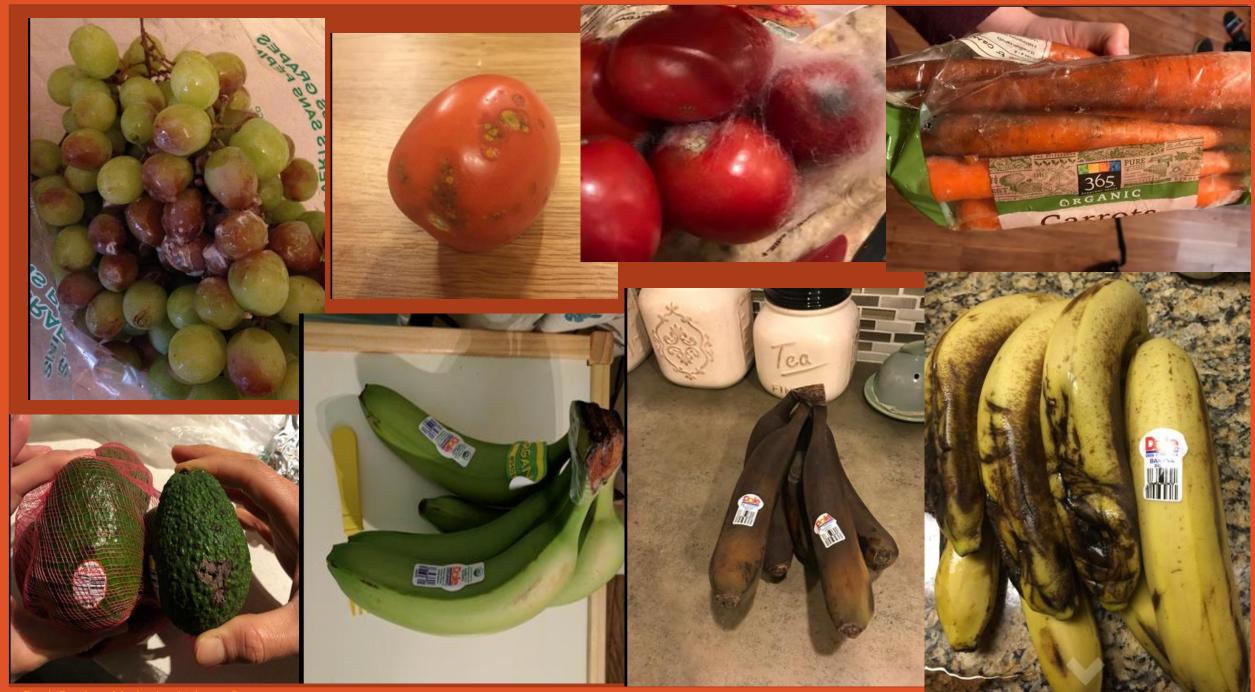
Published 2 days ago

Wonderful service!

I've used the service several times and only had two instances where







Fresh Produce Marketing Ltd., 2018



Mandarin Oranges, 3 lb

★☆☆☆☆ False advertising at its best!

By Don on Oct 20, 2017

AmazonFresh -- Seriously? Why would you "advertise" a product called -- "Mandarin Oranges, 3lb --- About the product Grown in United States, Mexico, Argentina, Canada, Uruguay, Morocco, Spain, South Africa, or Peru

Grown in United States -----then when you deliver -- you send a 3lb bag of "Premium Citrus" - Product of Chile!???? Really? These weren't even MANDARIN oranges...they were a MIX of oranges...different sizes. False advertising at its best!

Images in this review





Organic Gala Apple, 3 lb \$4⁹⁹ (\$0.10/Ounce) \$6.99 fresh

Try Prime Fresh



Organic Fuji Apples, 3 lb \$4⁹⁹ (\$0.10/Ounce) \$6.99 fresh

Try Prime Fresh



Honeycrisp Apple, One Medium \$160 fresh

Try Prime Fresh



Organic Granny Smith Apples, 3 lb Bag

\$4⁹⁹ (\$0.10/Ounce) fresh

Try Prime Fresh



Organic Honeycrisp Apple, One Medium

\$225 fresh

Try Prime Fresh



Gala Apple, One Medium \$075 fresh



Fuji Apple, One Medium \$1 16 fresh



Organic Fuji Apple, One Medium \$106 fresh



Organic Gala Apple, One Medium \$115 fresh



Organic Pink Lady Apple, One Medium

\$145

fresh



Produce > Fresh Fruits





3a. Brands are being devalued due to loss of control

0

Related Items





\$0.59 each Navel Orange ∰ At \$1.89/lb



S0.18 each Banana @ At S0.69/lb



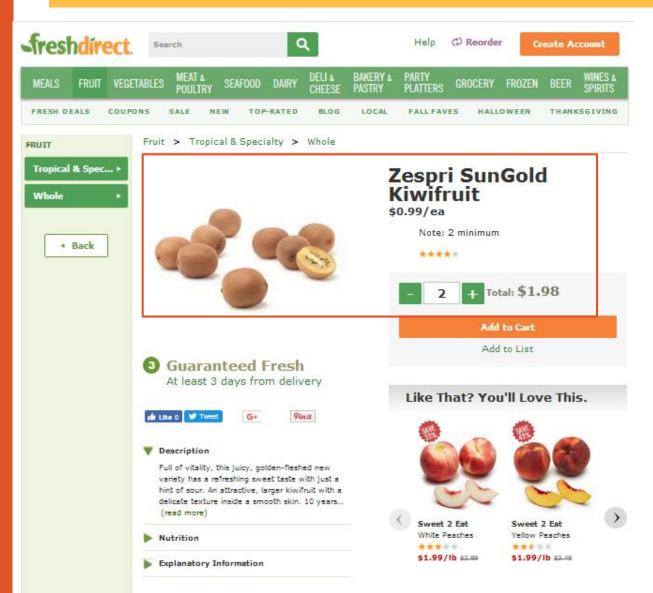
\$5.49 each
Florida Oranges, Bag @
4.0 lb



\$5.49 each Bluebernes



3b. Loss of brand story = loss of premium

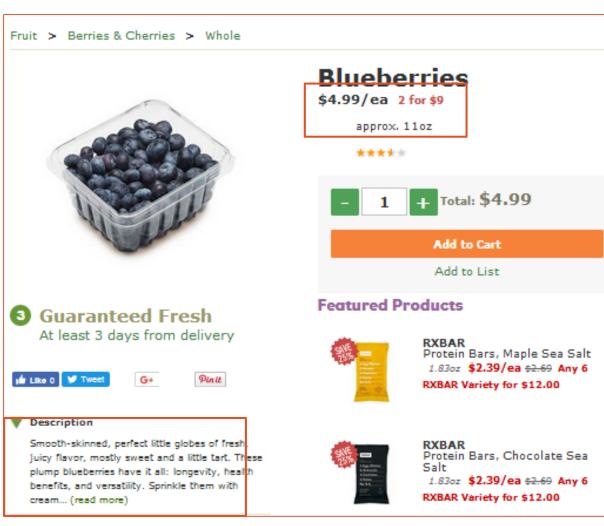






3b. Loss of brand story = loss of premium





For comparison: Driscoll brand story in China













- 大自然打造了精致的浆果,鲜食留住了它的美好, 而烘焙就是让它更闪耀夺目 -



When brands devalued, opportunity for private label

Omschrijving

Voedingswaarden

Bewaren



producten allerhande box recepten bonus winkels

< Terug | Alles van AH >



AH Blauwe bessen

Prijs per KG €19,93 150 g

2.99

Voeg toe

Omschrijving

- Blauwe bessen Klasse 1
- Vitamine K is goed voor de botten.
- Van nature rijk aan vezels en bron van vitamine K.

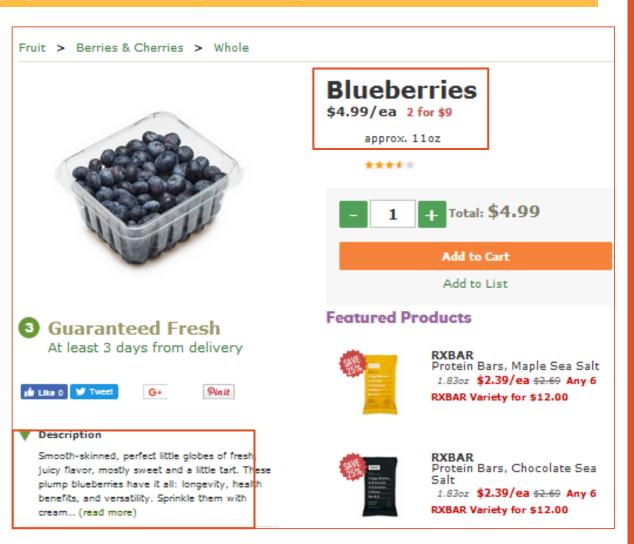
Inhoud en gewicht 150 Gram.

Blauwe bessen hebben een fris zoete smaak en knapperige bite. Blauwe bessen kunnen uit de hand gegeten worden als gezonde snack. Maar ze zijn ook heerlijk door de yoghurt of in een smoothie.

- Smaak: Blauwe bessen hebben een fris zoete smaak en knapperige bite
- Bewaren: In de koelkast
- Gezondheid: Rijk aan vezels, bron van vitamine K

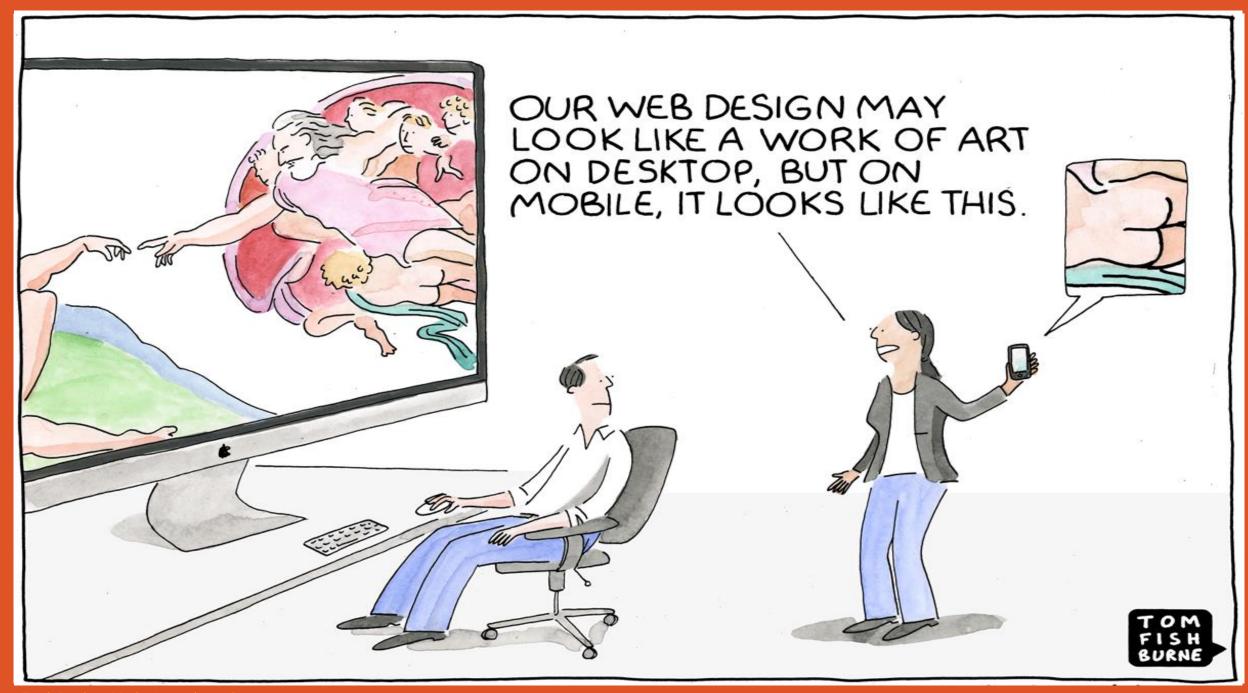
When brands devalued, opportunity for private label

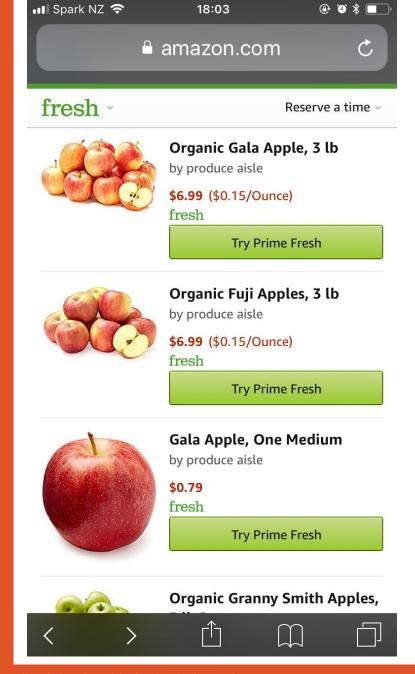


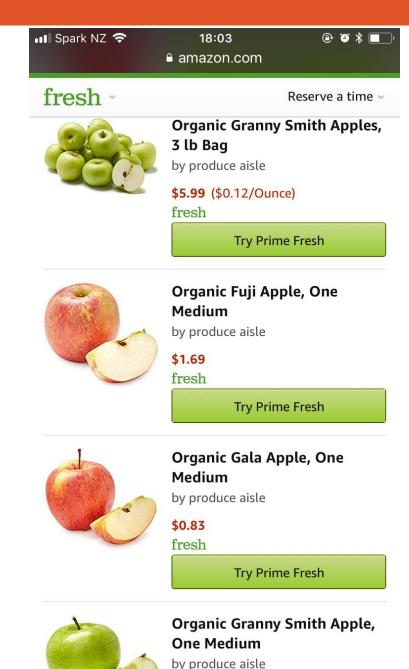


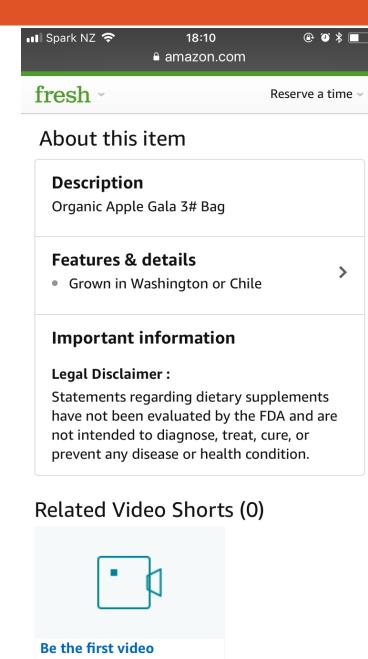
Insight 3.
Disruption is the new normal

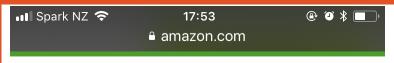












fresh

Reserve a time ~



Siggis Skyr Icelandic Style Strained Non-Fat Yogurt Strawberry, 5.3 oz

by Siggis



\$1.69 (\$0.32/Ounce)

fresh

Try Prime Fresh



Siggi's, Yogurt 2% Coconut, 5.3 oz

by Siggis



\$1.69 (\$0.32/Ounce)

fresh

Try Prime Fresh



Siggi's, Fat-Free Blueberry Yogurt, 5.3 oz

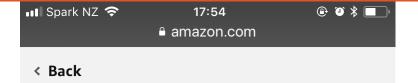
by Siggis



\$1.69 (\$0.32/Ounce)

fresh

Try Prime Fresh



Description

Product Description

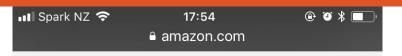
Skyr is a traditional thick Icelandic style yogurt that has been made in Iceland for over 1,000 years. We make siggi's skyr in small batches in New York State working with family farms who grass feed their cows and do not inject them with any kind of growth hormones.

Amazon.com

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The Benefits of Yogurt

- Provides key nutrients inluding protein, calcium, vitamin D, and potassium
- Associated with a more balanced diet and healthier lifestyle.
- Can be enjoyed by lactose intolerant individuals without harsh side effects
- Daily servings promote healthy levels of blood glucose and blood pressure



< Back

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Enjoy Yogurt Throughout the Day Healthy breakfast



Balanced lunch



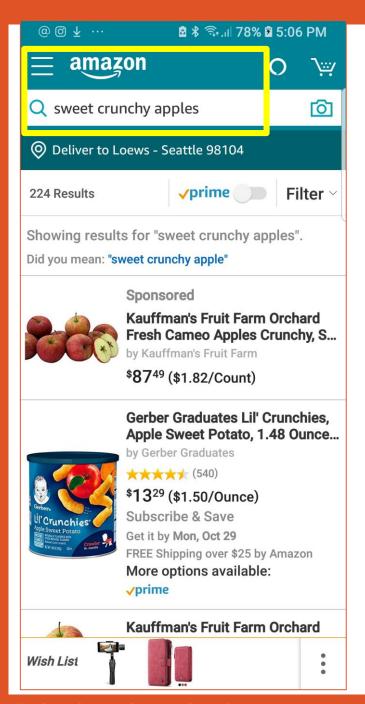




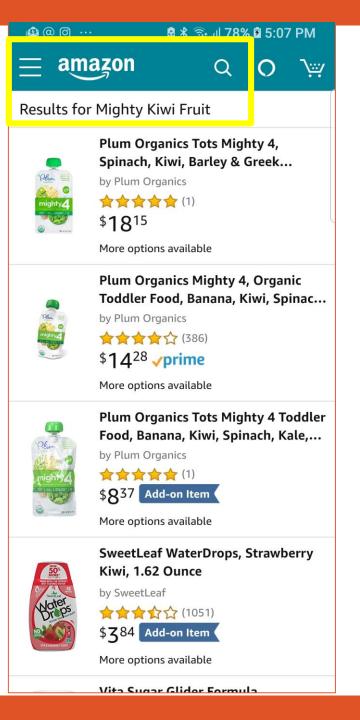


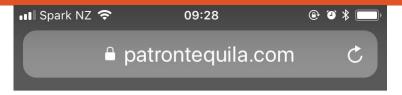
2 lb Bag 5 lb Bag 5 lb Bag









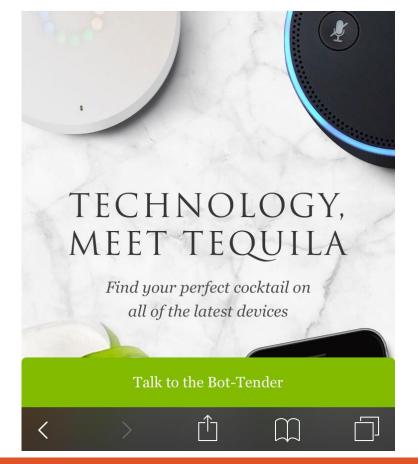




PRODUCTS

COCKTAIL LAB

ASK PATRÓN

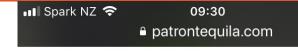




PRODUCTS

COCKTAIL LAB







(a) (3) (3)





Just ask Patrón

Talk to Alexa just like you would a bartender for cocktail suggestions and tips, gift recommendations, tequila facts and more from the comfort of home.



Talk to the Bot-Tender

GOOGLE HOME

Talk tequila, anywhere

Tequila is the ultimate conversation starter and you'll have plenty to talk about with Google Home since you can access recipes and tips, get gift recommendations, and more.



Talk to the Bot-Tender



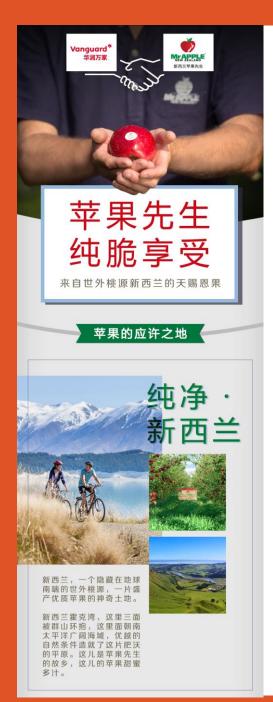








TRY AGAIN ICCESS









"To summarize: omni-channel is here to stay.

If you are in the fresh produce industry, you need to stop referring to this as new or disruptive and start thinking strategically about how your brand and company will thrive in the new norm.

- If you are not embracing change
- If you are waiting for online selling to 'come right' so it works for you
- If you are not actively thinking about how omni-channel will impact your business, your sales or your brand...you are already behind."

Lisa Cork Perishable Pundit, Oct 2018



Thank you!

Lisa Cork

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SKYPE: LisaSCork

Email/message me to request my white paper: 5 Ways 'Generation Voice' Will Change How You Think About Brands